



Adult Social Services Covid-19 update

05/02/2021

Dear Colleague,

I am writing to you as an organisation which supports people who use Adult Social Services or supports people who are otherwise vulnerable.

Please find below some helpful updates from Adult Social Services.

Don't give Covid more chances to spread

Our new Covid awareness campaign "[Chances](#)" has been launched asking people to reduce the chances of spreading Covid by staying home and staying local. The Public Health campaign will appear on outdoor posters, social media, radio, across the EDP as well as on bus screens and in targeted local newspapers across Norfolk.

Covid spreads easily. Each time you leave your home it creates new opportunities for the virus to spread.

The campaign encourages people to keep these opportunities to a minimum by:

- Working from home whenever possible
- Only sending children to education settings if necessary
- Staying local for exercise – this means in your own village, town, or part of the city
- Doing online shopping where you can
- And, if you have to visit shops go as infrequently as possible and don't take anyone that doesn't need to be there

Covid vaccinations

You may have questions about the vaccine or the vaccination process and official sources of information about the vaccination programme are on the Norfolk and Waveney Clinical Commissioning Group website [here](#). This page is being regularly updated to reflect the national guidance and the local queries received. We encourage you to **please check this regularly** for all the up-to-date information. A Covid-19 vaccination myth buster is available [here](#).

We strongly encourage anyone who is offered the vaccine to take this up.

There are some key things to remind people – these are:





- Please wait for your GP to contact you to arrange an appointment
- Please do not call to chase an appointment
- Please make sure you have an appointment first before making any travel arrangements that may cost you money (it is okay to speak to family and friends and make plans for who may take you when you do receive an appointment)

Can you help the Norfolk Safeguarding Adults Board?

In December 2020 the Norfolk Safeguarding Adults Board (NSAB) published its [Covid-19 Response and Resilience Plan](#). This plan has been developed with the support of key statutory partners and sets out NSAB's response to the 'changed' Safeguarding Adults landscape.

The plan is in two parts; the first is themes identified for NSAB where they might expect change or increased needs and the second is themes where NSAB will provide support to other boards and partners.

The Norfolk Safeguarding Adults Board is asking if you could help with four quick questions on the NSAB Covid-19 Response and Resilience Plan – please see below:

- 1) Can you identify any good safeguarding practice used during the first and second lockdown periods which would be valuable for Norfolk's safeguarding network to learn from?
- 2) Are you in a position to fully restore any gaps in your safeguarding service and/or responsibility that remain following the second lockdown?
- 3) If not, what are the gaps and how and by when will you restore a fully functioning safeguarding service to meet your statutory responsibility?
- 4) Thinking forward to the next phase of the pandemic response are there any safeguarding practice issues which would help us improve our response (for example, how to maintain safeguarding functions as localised restrictions continue)?

If your organisation would like to offer feedback around these, please copy and paste the questions and your responses into an email and send to nsab@norfolk.gov.uk.





Opening Doors ladies Zoom group

Ladies can join Opening Doors on the first Tuesday of each month from 2pm to 3.30pm to get together and listen to guest speakers, talk about women's health, have fun, and much more.

The meeting ID is: **919 0618 5977**

Let Opening Doors know if you need help setting up Zoom or you have problems signing in by calling them on 01603 631433.

Norfolk Fire and Rescue Service Home Risk Fire Check

The Norfolk Fire and Rescue service now has only one referral form for Home Risk Fire Checks and it can be found [here](#). The form helps to assess risk and is a far more comprehensive tool than previous forms. As of now, Norfolk Fire & Rescue Service has asked that you only use this form.

Food support for people who are Clinically Extremely Vulnerable (CEV)

Just a reminder that there is now additional support available for residents who are clinically extremely vulnerable (who have been advised to shield). Norfolk County Council can offer food and other support to people who are CEV, complementing the existing services provided by food banks and other local support. The support can help anyone who is CEV to access food, including those who can afford to buy food but may have nobody to help with their shopping or can't access online delivery orders. The support offered is tailored to meet a person's individual circumstances and can range from help to book a delivery slot, finding a volunteer to do their shopping and delivery, or an emergency food box if necessary.

If you are working with someone who is CEV and in need of immediate food support, please signpost them to Norfolk County Council on 0344 800 8020.

Providers

[Our Care Provider webpages are frequently updated to provide support and guidance for our adult social care providers.](#)

And finally, for the latest updates on the impact of coronavirus please check [here](#).

Thank you for your continued support.

Debbie Bartlett, Director – Strategy & Transformation

